



# **Synology DiskStation DS411+II**

## **Quick Installation Guide**

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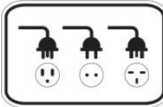
# Before You Start

Before you start setting up DiskStation, please check the package contents to verify that you have received the items below. Please also read the safety instructions carefully before use to prevent your DiskStation from any damages.

## Package Contents

Main Unit x 1		AC power cord x 1	
			
		AC power adapter x 1	
			
Cable lock x 1	2M RJ-45 LAN cable x 1	Installation disc x 1	
			
Screws for 3.5" hard drives x 18	Screws for 2.5" hard drives x 18	Screws for securing hard disk trays x 8	
			

## Safety Instructions

	Keep away from direct sunlight and away from chemicals. Make sure the environment does not experience abrupt changes in temperature or humidity.
	Keep Synology product upright. Do not lay it down horizontally.
	Do not place the Synology product close to any liquid.
	Before cleaning, unplug the power cord first. Wipe Synology product with damp paper towels. Do not use chemical or aerosol cleaners to clean it.
	Do not place the Synology product on a cart, table, or desk, which is not stable to avoid the product from falling over.
	The power cord must plug in to the right supply voltage. Make sure that the supplied AC voltage is correct and stable.

# Hardware Setup

## Tools and Parts for Hard Disk Installation

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- A screwdriver
- At least one 3.5" SATA hard disk  
(Please visit [www.synology.com](http://www.synology.com) for compatible hard disk models.)

**Warning:** If you install a hard disk that contains data, system will format the hard disk and erase all data. If you need the data in the future, please back it up before installation.

## Install Hard Disks

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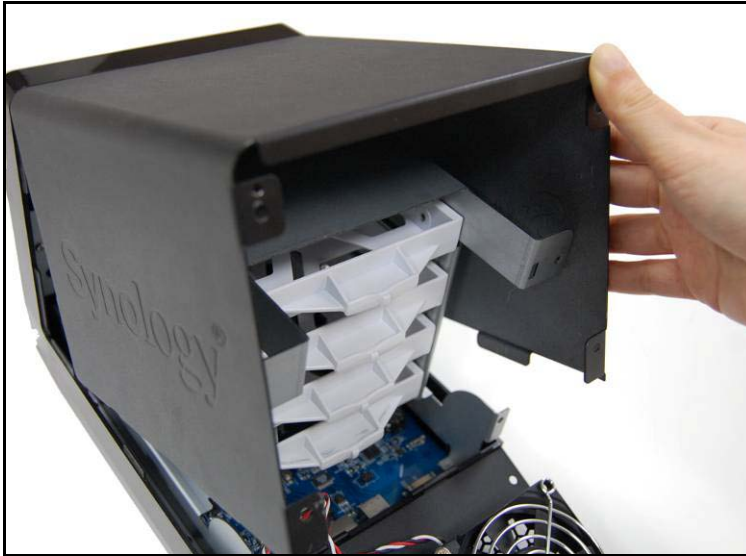
1. Remove the four screws fixed on the back cover.



2. Put the back cover down carefully.



3. Lift the upper case and then pull it out.

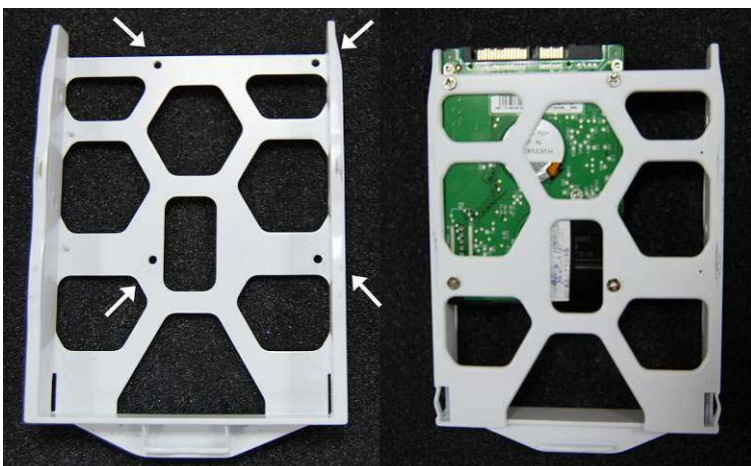


4. You will see four hard disk trays. Pull one hard disk tray out.

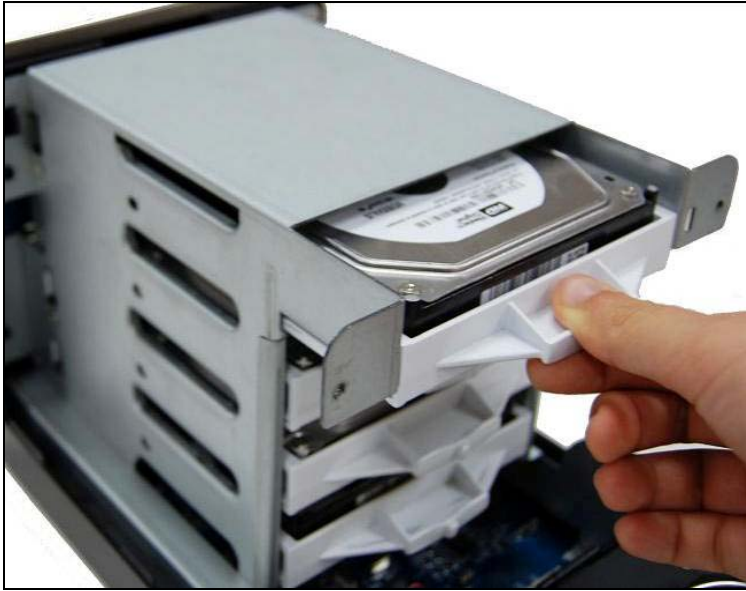
- If you are using 3.5" hard disks, place the hard disk into the hard disk tray. Secure the hard disk on the two sides with the 4 screws (for securing 3.5" hard drives) provided.



- If you are using 2.5" hard disks, align the hard disk with the 4 smaller holes on the hard disk tray, and secure the hard disk from the bottom with the screws (for securing 2.5" hard drives) provided.



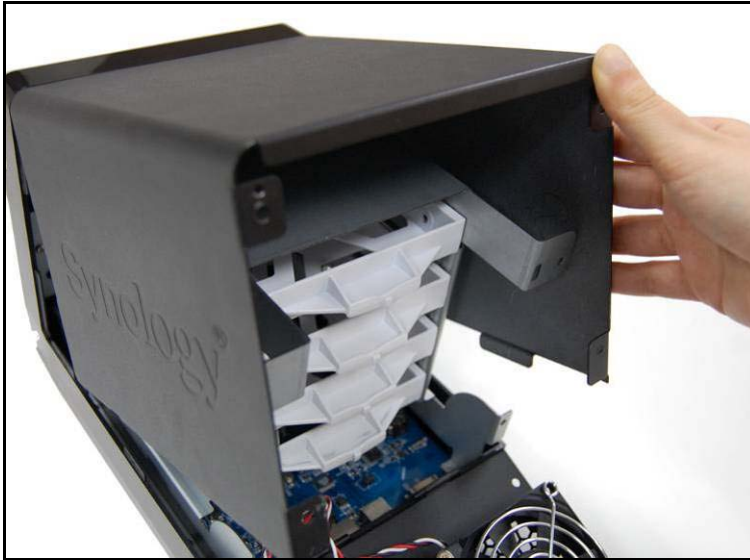
5. Put the hard disk tray back in the DiskStation and repeat step 4 for each hard disk. Make sure the hard disk trays are pushed all the way to the back.



6. Attach the upper case and slide it back.



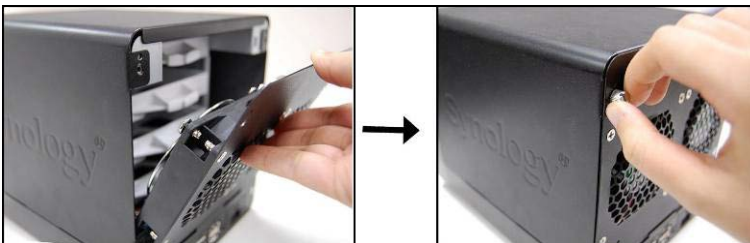
7. Place the upper case back to its position.



8. Attach the cable lock to the corresponding hole above the power port on the back cover. Make sure the cable lock is hooked on the inner side of the back cover.



9. Close the back cover and fix it with the four screws.



## Turn On Server

1. Connect the AC adapter to the power port, and fix the cable to the cable lock. Then plug the power cord into a power socket.



2. Connect the RJ-45 cable to the server and connect the other end to your switch/hub/router.



3. Remove the plastic wraps on the front panel. Press the Power button on the front panel to turn on the server.

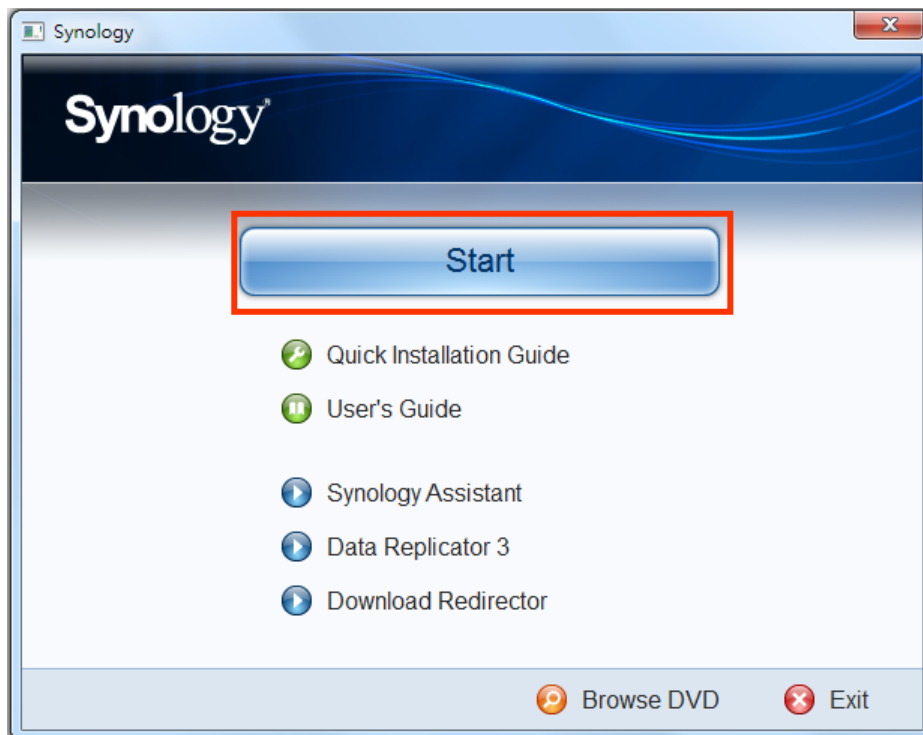


# Install DSM on DiskStation

On a network computer, follow the steps in this chapter to install DiskStation Manager (DSM) for your DiskStation. After DSM is installed, you can manage all features of your DiskStation by logging in to DSM with a web browser.

## Install from Windows

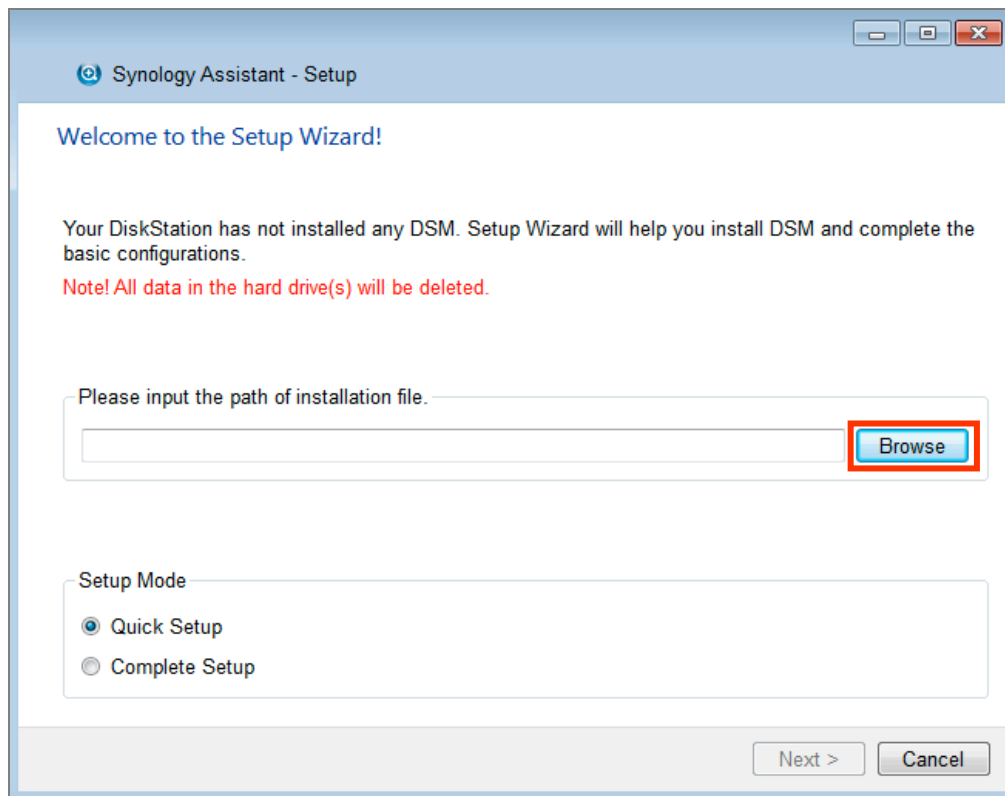
1. Insert the installation CD into your computer, and then choose **Start** from the autorun menu. Follow the onscreen instructions to complete the setup process.



2. After Synology Assistant opens, double-click your DiskStation from the server list.

Management							
Synology							
Search Connect Map Drive Set Up WOL							
Server name	IP address	IP status	Status	MAC address	Version	Model	Σ
Cooperation	192.168.47.10	Manual	Ready	00:11:32:03:CA:2A	3.0-1378	DS508	8
CrashStation	192.168.35.35	Manual	Ready	00:11:32:05:E4:50	3.0-1358	DS1511+	A
CVS-1511p	192.168.32.39	Manual	Ready	00:11:32:09:FA:87	3.1-1571	DS1511+	A
diesel-1010p	192.168.32.40	Manual	Ready	00:11:32:07:48:2E	3.1-1585	DS1010+	A
DiskStation	192.168.37.235	DHCP	Ready	00:11:32:02:CB:F3	3.1-1541	DS411+II	A
DiskStation	192.168.32.11	Manual	Ready	00:11:32:04:7E:00	3.1-1583	DS109+	9

3. Click **Browse** to select the “.pat” installation file in the installation CD. You can find the patch in the directory “**patches**” in the Installation disc. You can also download the latest version of DSM from [Synology Download Center](#).



4. Follow the onscreen instructions to complete the setup process.

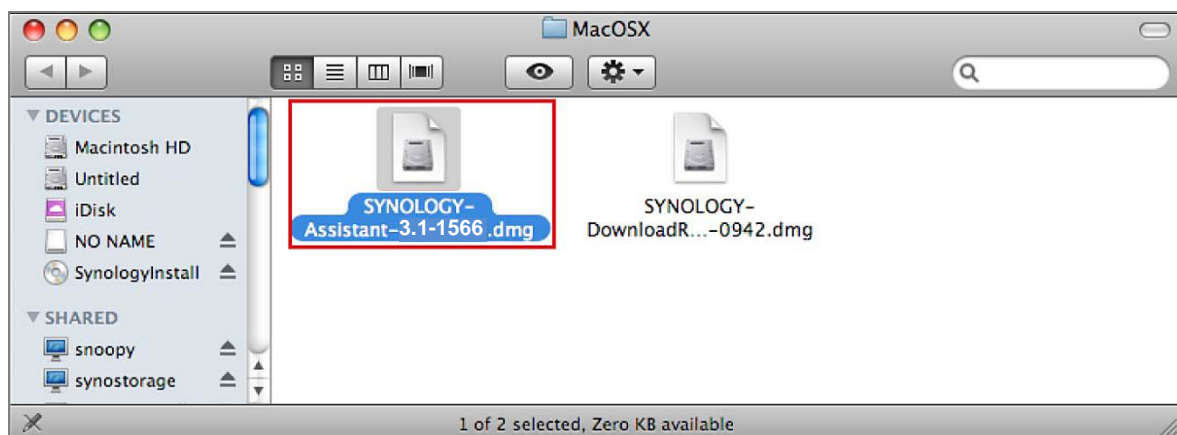
**Note:** If you choose **Quick Setup**, the default **admin** password for your DiskStation Manager will be blank.

## Install from Mac OS X

1. Insert the installation CD into your computer, and then double-click the **SynologyInstall** icon on the desktop.



2. In the window that appears, double-click the **MacOSX** folder, and then double-click **Synology Assistant-3.1-[number].dmg**.



3. Double-click the **Synology Assistant.app** in the window that appears.

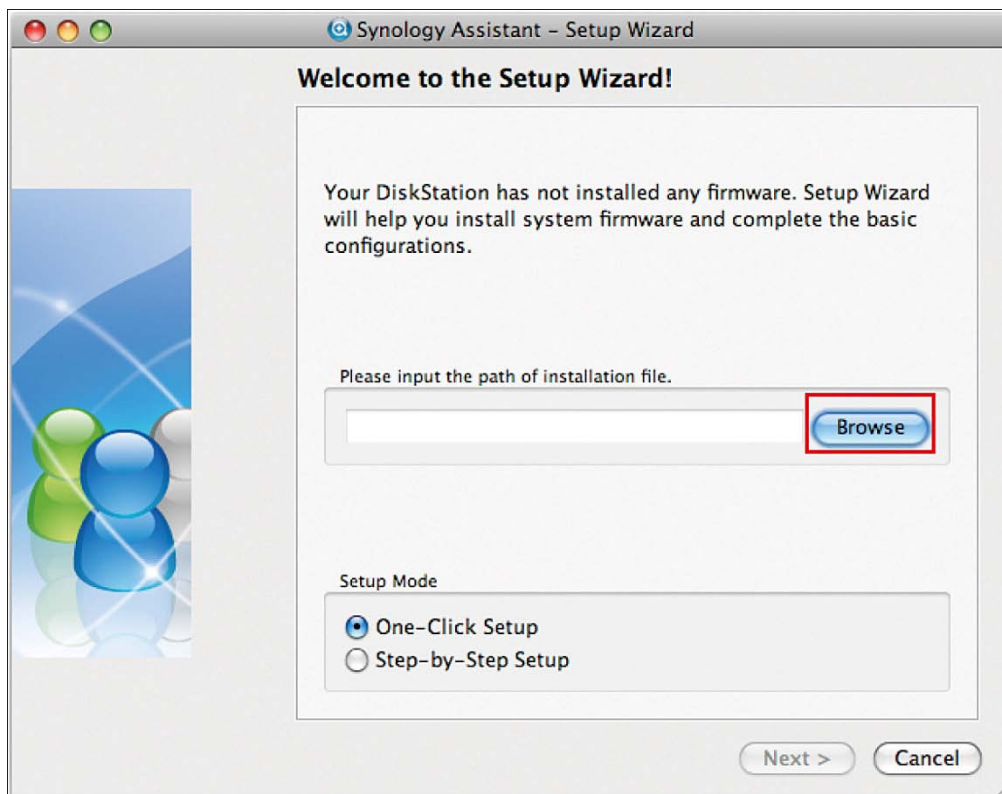


Synology Assistant.app

4. After Synology Assistant opens, double-click your DiskStation from the server list.

Management							
Synology							
Search Connect Map Drive Set Up WOL							
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Cooperation	192.168.47.10	Manual	Ready	00:11:32:03:CA:2A	3.0-1378	DS508	8
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CVS-1511p	192.168.32.39	Manual	Ready	00:11:32:09:FA:87	3.1-1571	DS1511+	A
diesel-1010p	192.168.32.40	Manual	Ready	00:11:32:07:48:2E	3.1-1585	DS1010+	A
DiskStation	192.168.37.235	DHCP	Ready	00:11:32:02:CB:F3	3.1-1541	DS411+II	A
DiskStation	192.168.32.11	Manual	Ready	00:11:32:04:7E:00	3.1-1583	DS109+	9

5. Click **Browse** to select the “.pat” installation file in the installation CD.



6. Follow the onscreen instructions to complete the setup process.

**Note:** If you choose **One-Click Setup**, the default **admin** password for your DiskStation Manager will be blank.

## Install from Linux

The Linux version is optimized for **Ubuntu** distribution version 8 and 9. You can still try installation on other Linux distributions (for evaluation purpose only).

## Install and Run Synology Assistant

You can install and run Synology Assistant using the command lines or the GUI.

### If you want to install using the command lines:

Run the script **install.sh** in the **Linux** folder of the installation CD, which will guide you through the steps below.

1. Remove the beta version of Synology Assistant (if any).

```
sudo rm -rf /usr/local/Synology /usr/local/bin/SynologyAssistant
```

2. Extract **SynologyAssistant-3.1-[number].tar.gz** to the directory you want, such as **“/usr/local”** or **“.”**

```
tar -C ./ -zxvf SynologyAssistant-3.1-[number].tar.gz
```

3. If you are using 64bit Ubuntu, install the 32bit libraries.

```
sudo apt-get install ia32-libs
```

4. Create the shortcut to **/usr/local/bin**.

```
sudo ln -sf /path/install/SynologyAssistant/SynologyAssistant \  
/usr/local/bin/SynologyAssistant
```

5. To run Synology Assistant, you can either use the following command:

```
/path/install/SynologyAssistant/SynologyAssistant
```

Or run the shortcut:

```
/usr/local/bin/SynologyAssistant
```

If **/usr/local/bin** exists in your environment variable **\$PATH**, just type:

```
SynologyAssistant
```

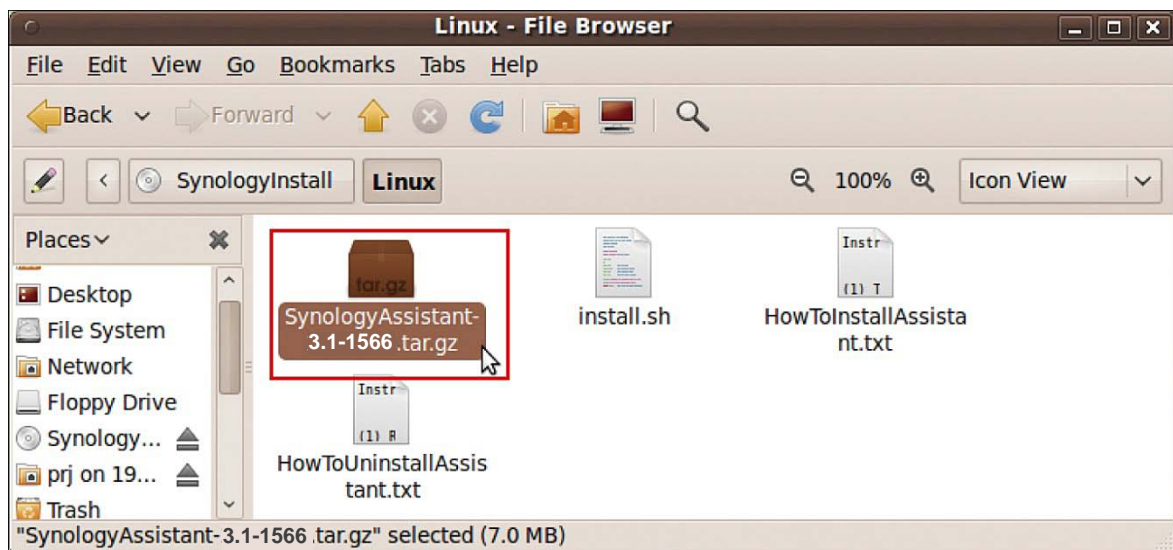
### If you want to install using the GUI:

1. Go to **/usr/local** and **/usr/local/bin** and delete the following folders (if any):  
**Synology, SynologyAssistant**
2. Insert the installation CD into your computer, and then double-click the SynologyInstall icon on the desktop.

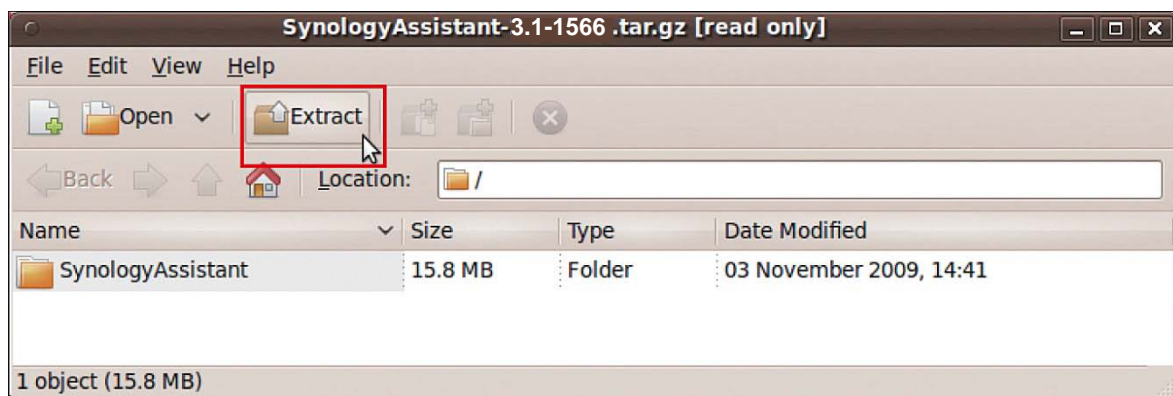


SynologyInstall

3. In the File Browser window that appears, double-click the Linux folder, and then double-click Synology Assistant-3.1-[number].tar.gz.



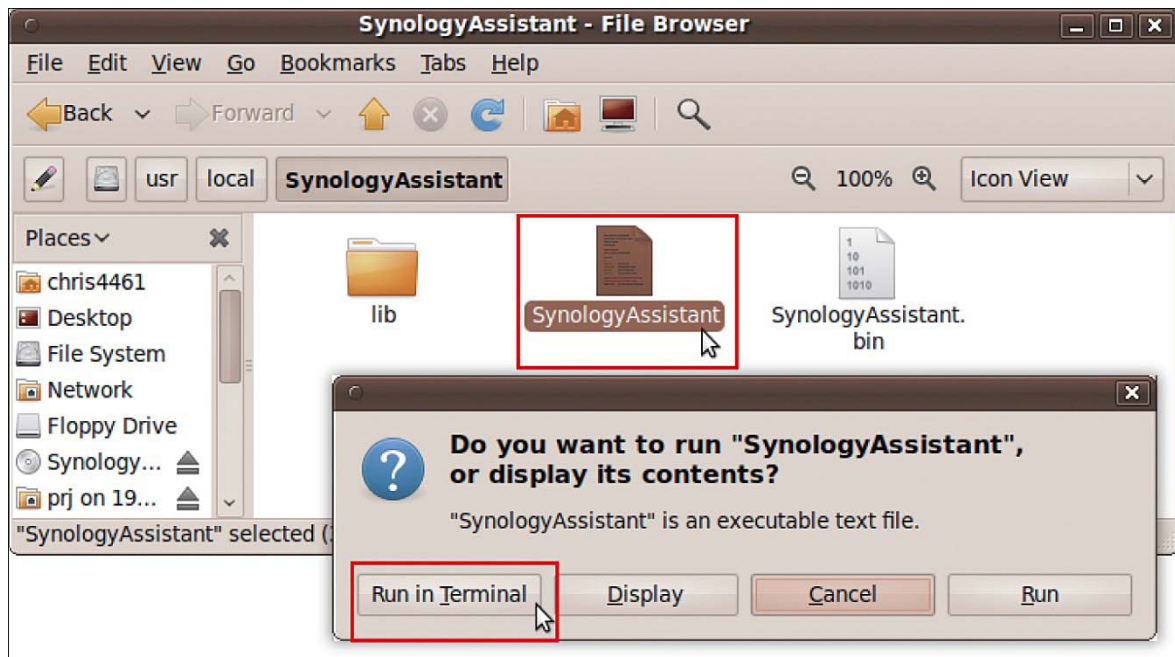
4. Click **Extract**, and then extract the **SynologyAssistant** directory to **/usr/local** or any other path.



**Important:** If you are using 64bit Ubuntu, you have to install the 32bit libraries before proceeding. To install, type the following command in Terminal:

```
sudo apt-get install ia32-libs
```

5. Go to `/usr/local/SynologyAssistant` (or [the path you just specified]/`SynologyAssistant`), double-click **SynologyAssistant**, and then select **Run in Terminal** in the dialog box that appears.

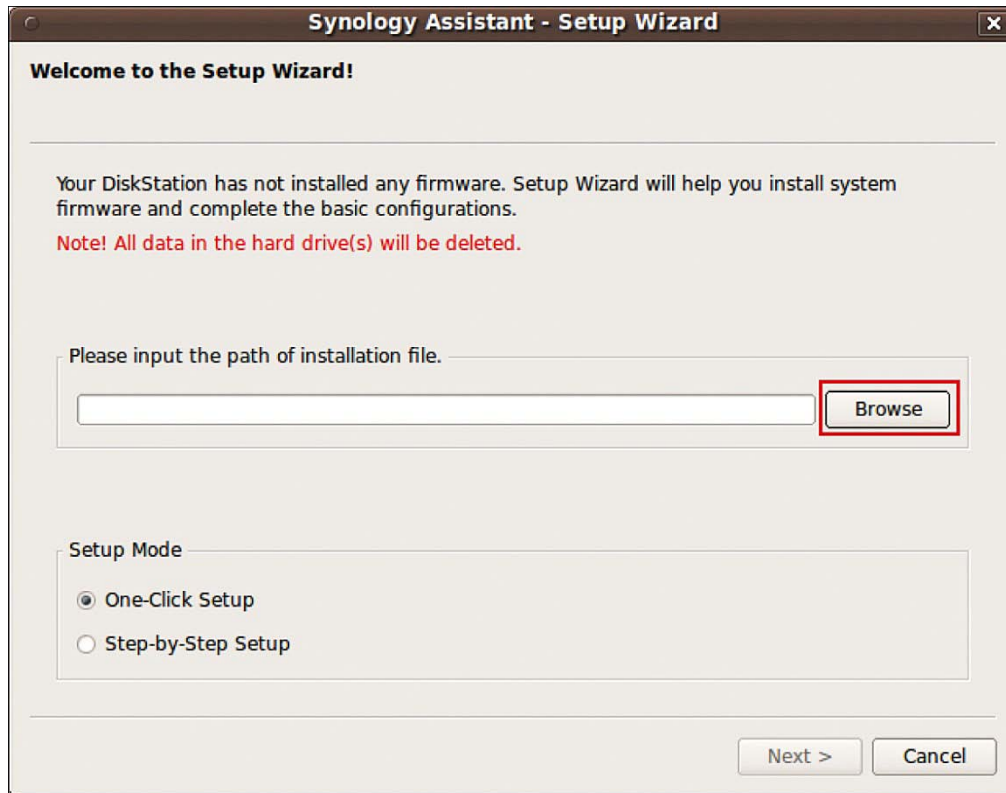


## Install DSM

1. After Synology Assistant opens, double-click your DiskStation from the server list.

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Synology							
Search Connect Map Drive Set Up WOL							
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DiskStation	192.168.32.11	Manual	Ready	00:11:32:04:7E:00	3.1-1583	DS109+	9

2. Click **Browse** to select the “.pat” installation file in the installation CD.



3. Follow the onscreen instructions to complete the setup process.

**Note:** If you choose **One-Click Setup**, the default **admin** password for your DiskStation Manager will be blank.

## Learn More

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Congratulations! Your DiskStation is set up now. When you have completed the setup process, the LED light for Status should be blinking orange. Log into DiskStation Manager and create a storage volume. Refer to Synology DiskStation User's Guide to learn more. For more information or online resources about your DiskStation, please visit [www.synology.com](http://www.synology.com).

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**Section 19. Dispute Resolution.** Any dispute, controversy or claim arising out of or relating to this Warranty, the Software or services provided by Synology with respect to the Software or the relationship between you and Synology

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**Section 21. Severability.** If any provision of this EULA is held by a court of competent jurisdiction to be invalid, illegal, or unenforceable, the remainder of this EULA will remain in full force and effect.

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**2.1 Limited Warranty.** Subject to Section 2.7, Synology warrants to Customer that each Product (a) will be free of material defects in workmanship and (b) under normal use will perform substantially in accordance with Synology's published specifications for the Product during the Warranty Period. Synology warrants the Software as set forth in the accompanying end user license agreement provided with the Product, if any.

**2.2 Product Registration.** Customers may register Products with Synology and may obtain the manufacturing date for Category I Products, Category II Products and Category III Products at the Web Site. The failure to register a Product at the Web Site will not diminish the warranty rights set forth in Section 2.1. Synology is not responsible for Customer's failure to identify the manufacturing date of any Product.

**2.3 Exclusive Remedy.** If Customer gives notice of noncompliance with any of the warranties set forth in Section 2.1 within the applicable Warranty Period in the manner set forth below, then, upon verification of the noncompliance by Synology, Synology will, at Synology's option: (a) use commercially reasonable efforts to repair the Product, or (b) replace the noncomplying Product or part thereof upon return of the complete Product in accordance with Section 2.4. The foregoing sets forth Synology's entire liability and Customer's sole and exclusive remedy for any breach of warranty under Section 2.1 or any other defect or deficiency in the Product. Customer will reasonably assist Synology to diagnose and validate any nonconformity with the Product. The warranty set forth in Section 2.1 does not include: (1) any warranty relating to the Software;

(2) physical installation or removal of the Product from Customer's site; (3) visits to Customer's site; (4) labor necessary to effect repairs or replace defective parts other than during Synology's or its contracted service providers' normal local business hours, exclusive of weekends and service providers' holidays; (5) any work with any third party equipment or software; (6) any warranty of the hard disk if installed by Customer or any other third party; or (7) any warranty of compatibility with the hard disk.

**2.4 Return.** Any Product returned by Customer under Section 2.3 must be assigned a Return Merchandise Authorization ("RMA") number by Synology before shipment and must be returned in accordance with Synology's then current RMA procedures. Customer may contact any authorized Synology distributor or reseller or Synology Support to obtain assistance in obtaining an RMA, and must provide proof of purchase and product serial number when asking for such assistance. For warranty claims, Customer must return the complete Product to Synology in accordance with this Section 2.4 to be eligible for coverage under this Warranty. Any Product returned without an RMA number, or any Product that has been disassembled (except under the direction of Synology) will be refused and returned to Customer at Customer's expense. Any Product that has been assigned a RMA number must be returned in the same condition as it was received from Synology to the address designated by Synology, freight pre-paid, in packaging sufficient to protect the contents thereof and with the RMA number prominently displayed on the outside of the box. Customer is responsible for insurance and risk of loss with respect to returned items until they are properly received by Synology. A Product issued a RMA number must be returned within fifteen (15) days after issuance of the applicable RMA number.

**2.5 Replacement by Synology.** If Synology elects to replace any Product under this Warranty set forth in Section 2.1, then Synology will ship a replacement Product at Synology's expense via the shipping method selected by Synology after receipt of the nonconforming Product returned in accordance with Section 2.4 and validation by Synology that the Product does not conform to the warranty. Replacement Product will be new or serviceably used, comparable in function and performance to the original Product and warranted for the remainder of the original Warranty Period or thirty (30) days after it is shipped to Customer, whichever period is longer. Any Product found by Synology to be non-defective will be returned to Customer.

**2.6 Support.** During the Warranty Period, Synology will make available to Customer the support services. Following the expiration of the applicable Warranty Period, support for Products may be available from Synology upon written request.

**2.7 Exclusions.** The foregoing warranties and warranty obligations do not apply to any Product that (a) has been installed or used in a manner not specified or described in the Product specifications; (b) has been repaired, modified or altered by anyone other than Synology or its agent or designee; (c) has been in any way misused, abused, or damaged; (d) has been used with items not provided by Synology other than the hardware or software for which the Product is designed; or (e) otherwise fails to conform to the Product specifications and such failure is attributable to causes not within or under Synology's control. Further, the

foregoing warranties will be void if (1) Customer disassembles the Product except as authorized by Synology; (2) Customer fails to implement any correction, modification, enhancement, improvement or other update made available to Customer by Synology; or (3) Customer implements, installs or uses any correction, modification, enhancement, improvement or other update made available by any third party. The warranty set forth in Section 2.1 will terminate upon Customer's sale or transfer of the Product to a third party.

**2.8 Disclaimer of Warranties.** THE WARRANTIES, OBLIGATIONS, AND LIABILITIES OF SYNOLOGY AND THE REMEDIES OF CUSTOMER SET FORTH IN THIS WARRANTY ARE EXCLUSIVE AND IN SUBSTITUTION FOR, AND CUSTOMER HEREBY WAIVES, RELEASES AND DISCLAIMS, ALL OTHER WARRANTIES, OBLIGATIONS AND LIABILITIES OF SYNOLOGY AND ALL OTHER RIGHTS, CLAIMS AND REMEDIES OF CUSTOMER AGAINST SYNOLOGY, EXPRESS OR IMPLIED, ARISING BY LAW OR OTHERWISE, WITH RESPECT TO THE PRODUCT, ACCOMPANYING DOCUMENTATION OR SOFTWARE AND ANY OTHER GOODS OR SERVICES DELIVERED UNDER THIS WARRANTY, INCLUDING, BUT NOT LIMITED TO ANY: (A) IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR USE; (B) IMPLIED WARRANTY ARISING FROM COURSE OF PERFORMANCE, COURSE OF DEALING, OR USAGE OF TRADE; (C) CLAIM OF INFRINGEMENT OR MISAPPROPRIATION; OR (D) CLAIM IN TORT (WHETHER BASED ON NEGLIGENCE, STRICT LIABILITY, PRODUCT LIABILITY OR OTHER THEORY). SYNOLOGY MAKES NO GUARANTEE AND SPECIFICALLY DISCLAIMS ANY WARRANTY THAT THE DATA OR INFORMATION STORED ON ANY SYNOLOGY PRODUCT WILL BE SECURE AND WITHOUT RISK OF DATA LOSS. SYNOLOGY RECOMMENDS THAT CUSTOMER TAKES APPROPRIATE MEASURES TO BACK UP THE DATA STORED ON THE PRODUCT. SOME STATES DO NOT ALLOW LIMITATIONS ON IMPLIED WARRANTIES, SO THE ABOVE LIMITATION MAY NOT APPLY TO CUSTOMER.

### Section 3. Limitations of Liability

**3.1 Force Majeure.** Synology will not be liable for, or be considered to be in breach of or default under this Warranty on account of, any delay or failure to perform as required by this Warranty as a result of any cause or condition beyond its reasonable control (including, without limitation, any act or failure to act by Customer).

**3.2 Disclaimer of Certain Damages.** IN NO EVENT WILL SYNOLOGY OR ITS SUPPLIERS BE LIABLE FOR THE COST OF COVER OR FOR ANY INCIDENTAL, INDIRECT, SPECIAL, PUNITIVE, CONSEQUENTIAL OR SIMILAR DAMAGES OR LIABILITIES WHATSOEVER (INCLUDING, BUT NOT LIMITED TO LOSS OF DATA, INFORMATION, REVENUE, PROFIT OR BUSINESS) ARISING OUT OF OR RELATING TO THE USE OR INABILITY TO USE THE PRODUCT, ANY ACCOMPANYING DOCUMENTATION OR SOFTWARE AND ANY OTHER GOODS OR SERVICES PROVIDED UNDER THIS WARRANTY, WHETHER BASED ON CONTRACT, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY OR OTHER THEORY EVEN IF SYNOLOGY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

**3.3 Limitation of Liability.** SYNOLOGY'S AND ITS SUPPLIERS' LIABILITY ARISING OUT OF OR RELATING TO THE USE OR INABILITY TO USE THE PRODUCT, ANY ACCOMPANYING DOCUMENTATION OR SOFTWARE AND ANY OTHER GOODS OR SERVICES PROVIDED UNDER THIS WARRANTY IS LIMITED TO THE AMOUNT ACTUALLY PAID BY CUSTOMER FOR THE PRODUCT

REGARDLESS OF THE AMOUNT OF DAMAGES CUSTOMER MAY INCUR AND WHETHER BASED ON CONTRACT, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY OR OTHER THEORY. The foregoing disclaimer of certain damages and limitation of liability will apply to the maximum extent permitted by applicable law. The laws of some states/jurisdictions do not allow exclusion or limitation of certain damages. To the extent that those laws apply to the Product, the exclusions and limitations set forth above may not apply to Customer.

### Section 4. Miscellaneous

**4.1 Proprietary Rights.** The Product and any accompanying Software and documentation provided with the Product include proprietary and intellectual property rights of Synology and its third party suppliers and licensors. Synology retains and reserves all right, title, and interest in the intellectual property rights of the Product, and no title to or ownership of any intellectual property rights in or to the Product, any accompanying Software or documentation and any other goods provided under this Warranty is transferred to Customer under this Warranty. Customer will (a) comply with the terms and conditions of the Synology end user license agreement accompanying any Software furnished by Synology or an authorized Synology distributor or reseller; and (b) not attempt to reverse engineer any Product or component thereof or accompanying Software or otherwise misappropriate, circumvent or violate any of Synology's intellectual property rights.

**4.2 Assignment.** Customer will not assign any of its rights under this Warranty directly, by operation of law or otherwise, without the prior written consent of Synology.

**4.3 No Additional Terms.** Except as expressly permitted by this Warranty, neither party will be bound by, and each party specifically objects to, any term, condition or other provision that conflicts with the provisions of this Warranty that is made by the other party in any purchase order, receipt, acceptance, confirmation, correspondence or otherwise, unless each party specifically agrees to such provision in writing. Further, if this Warranty conflicts with any terms or conditions of any other agreement entered into by the parties with respect to the Product, this Warranty will prevail unless the other agreement specifically references the sections of this Warranty that it supersedes.

**4.4 Applicable Law.** Unless expressly prohibited by local law, this Warranty is governed by the laws of the State of Washington, U.S.A. without regard to any conflict of law principles to the contrary. The 1980 U.N. Convention on Contracts for the International Sale of Goods or any successor thereto does not apply.

**4.5 Dispute Resolution.** Any dispute, controversy or claim arising out of or relating to this Warranty, the Product or services provided by Synology with respect to the Product or the relationship between Customers residing within the United States and Synology will be resolved exclusively and finally by arbitration under the current commercial rules of the American Arbitration Association, except as otherwise provided below. The arbitration will be conducted before a single arbitrator, and will be limited solely to the dispute between Customer and Synology. The arbitration, or any portion of it, will not be consolidated with any other arbitration and will not be conducted on a class-wide or class action basis. The arbitration shall be held in King County, Washington, U.S.A. by submission of documents, by telephone, online or in person as determined by the arbitrator at the request of the parties. The prevailing party in any arbitration or legal action occurring within the United States or otherwise shall receive all costs and reasonable attorneys' fees, including any arbitration fee paid by the prevailing party. Any decision rendered in such arbitration proceedings will be final and binding on the parties, and judgment may be entered thereon in any court of competent

jurisdiction. Customer understands that, in the absence of this provision, Customer would have had a right to litigate any such dispute, controversy or claim in a court, including the right to litigate claims on a class-wide or class-action basis, and Customer expressly and knowingly waives those rights and agrees to resolve any disputes through binding arbitration in accordance with the provisions of this Section 4.5. For Customers not residing within the United States, any dispute, controversy or claim described in this section shall be finally resolved by arbitration conducted by three neutral arbitrators in accordance with the procedures of the R.O.C. Arbitration Law and related enforcement rules. The arbitration shall take place in Taipei, Taiwan, R.O.C., and the arbitration proceedings shall be conducted in English or, if both parties so agree, in Mandarin Chinese. The arbitration award shall be final and binding on the parties and may be enforced in any court having jurisdiction. Nothing in this Section shall be deemed to prohibit or restrict Synology from seeking injunctive relief or seeking such other rights and remedies as it may have at law or equity for any actual or threatened breach of any provision of this Warranty relating to Synology's intellectual property rights.

**4.6 Attorneys' Fees.** In any arbitration, mediation, or other legal action or proceeding to enforce rights or remedies under this Warranty, the prevailing party will be entitled to recover, in addition to any other relief to which it may be entitled, costs and reasonable attorneys' fees.

**4.7 Export Restrictions.** You acknowledge that the Product may be subject to U.S. export restrictions. You will comply with all applicable laws and regulations that apply to the Product, including without limitation the U.S. Export Administration Regulations.

**4.8 Severability.** If any provision of this Warranty is held by a court of competent jurisdiction to be invalid, illegal, or unenforceable, the remainder of this Warranty will remain in full force and effect.

**4.9 Entire Agreement.** This Warranty constitutes the entire agreement, and supersedes any and all prior agreements, between Synology and Customer related to the subject matter hereof. No amendment, modification or waiver of any of the provisions of this Warranty will be valid unless set forth in a written instrument signed by the party to be bound thereby.